chevin

2026 CUSTOMER CONFERENCE - EMEA

Day 01
Tues 14th July

Day 02
Wed 15th July

Breakouts

Schedule and Agenda

Treehouse
Blackfriars St
Manchester
M3 2EQ
United Kingdom

Learn more →

Time	Session	Room
9:00 - 9:10	**Event opening** Will Wycks, Chief Marketing & Product Officer	Cedar
9:10 - 9:30	**Introduction & business update** Gary Thompson, CEO	Cedar
9:30 - 10:00	**Networking game / ice breaker** Chevin team	Cedar
10:00 - 10:30	**Customer success update & direction** Shaun Rowley, Director of Customer Success	Cedar
10:30 - 10:45	**Break │ Networking**	
10:45 - 12:00	**Product innovations showcase / Roadmap prioritisation** Rich Clark, Head of Product	Flix
12:00 - 13:00	**Lunch │ Networking**	

am   pm

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Time	Session	Room
13:00 - 13:40	**Customer speaker** TBC	Cedar
13:40 - 14:40	**Breakouts** Chevin team	Cedar Chestnut Flix
14:40 - 14:55	**Break	Networking**	
14:55 - 15:30	**Industry speaker** TBC	Cedar
15:30 - 16:30	**Breakouts** Chevin team	Cedar Chestnut Flix
16:30 - 16:40	**Day 1 wrap up** Will Wycks, Chief Marketing & Product Officer	Cedar
16:40 - 18:00	**Ask the Expert 1-1 slots**	Cedar Chestnut
18:30 - late	**Evening entertainment / networking**	

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9:00 - 9:45	**Breakouts** Chevin team	Cedar Chestnut Flix
9:45 - 10:00	**Break │ Networking**	
10:00 - 12:00	**Breakouts** Chevin team	Cedar Chestnut Flix
12:00 - 12:10	**Event wrap up** Gary Thompson, CEO	Cedar
12:10pm - 2:00pm	**Lunch │ Networking │ Close**	
12:10 - 14:00	**Ask the Expert 1-1 (pre-booked sessions) & networking**	Cedar Chestnut

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	Breakouts	
New dashboard deep dive		Explore the new FleetWave dashboard with interactive training and configuration tips.
Smart Integrate and FleetWave Store – Training workshop		Get hands on with a Smart Integration build and learn how FleetWave Store can strengthen your operation.
Unlocking AI value in your business with FleetWave		Explore real-world AI opportunities and key learnings, and gain an exclusive look at how AI is being developed within FleetWave.
Working smarter in FleetWave: Best practice session		Optimise your FleetWave with hands on practical tips, best practice reporting and system health.
Industry and peer roundtable networking		Grouped by industry and role, share challenges and opportunities in collaboration with your peers.
Executive roundtable		Collaborate with Senior decision makers and debate with your peers