

Schedule and Agenda

Treehouse
Blackfriars St
Manchester
M3 2EQ
United Kingdom

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Day 01

Tues 14th July

Day 02

Wed 15th July

Breakouts

Time	Session	Room
9:00 - 9:10	Event opening Will Wycks, Chief Marketing & Product Officer	Cedar
9:10 - 9:30	Introduction & business update Gary Thompson, CEO	Cedar
9:30 - 10:00	Networking game / ice breaker Chevin team	Cedar
10:00 - 10:30	Customer Success update & direction Christopher Lloyd, CRO	Cedar
10:30 - 10:45	Break Networking	
10:45 - 12:00	Product innovations showcase Rich Clark, Head of Product	Flix
12:00 - 13:00	Lunch Networking	

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Breakouts

Time	Session	Room
13:00 - 13:40	Customer speaker Ian Nash, Biffa	Cedar
13:40 - 14:40	Breakouts 1. New dashboard deep dive 2. Smart Integrate and FleetWave Store 3. Working smarter in FleetWave	Cedar Chestnut Flix
14:40 - 14:55	Break Networking	
14:55 - 15:30	Customer Success ROI Shaun Rowley, Customer Success Director	Cedar
15:30 - 16:30	Breakouts 1. New dashboard deep dive 2. Smart Integrate and FleetWave Store 3. Working smarter in FleetWave	Cedar Chestnut Flix
16:30 - 16:40	Day 1 wrap up Will Wycks, Chief Marketing & Product Officer	Cedar
16:40 - 18:00	Ask the Expert 1-1 slots	Cedar, Chestnut
19:00 - late	Evening entertainment / networking	Electric Shuffle

am

pm

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Time	Session	Room
9:00 - 9:15	Day 2 Opening Will Wycks, Chief Marketing & Product Officer	Cedar
9:15 - 10:15	Breakouts 1. New dashboard deep dive 2. Smart Integrate and FleetWave Store 3. Working smarter in FleetWave	Cedar Chestnut Flix
10:15 - 10:30	Break Networking	
10:30 - 11:45	AI intelligence in FleetWave Rich Clark, Global Head of Product	Cedar
11:45 - 12:00	Event wrap up Gary Thompson, CEO	Cedar
12:00pm - 2:00pm	Lunch Networking Close	
12:10 - 14:00	Ask the Expert 1-1 (pre-booked sessions) & networking	Cedar Chestnut

chevin

2026 CUSTOMER CONFERENCE - EMEA

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1. New dashboard deep dive

Explore the new FleetWave dashboard with interactive training and configuration tips.

2. Smart Integrate and FleetWave Store - Training workshop

Get hands on with a Smart Integration build and learn how FleetWave Store can strengthen your operation.

3. Working smarter in FleetWave: Best practice session

Optimise your FleetWave with hands on practical tips, best practice reporting and system health.